

## Results

NARA's Washington, D.C., Headquarters and Regional staff have completed numerous projects with Federal agencies that have already achieved results:

- ◆ Expedited the scheduling and review of millions of pages of paper forms, saving the agency substantial storage costs
- ◆ Partnered with an agency to schedule a large, complex electronic database, allowing the agency to delete voluminous temporary data files while preserving the permanent data
- ◆ Trained an agency's regional and HQ records coordinators in inventorying and scheduling records, enabling the agency to comply with a court order

## CONTACTS

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**Do you need help?**

**Would you like to consult an expert?**

**Does your staff need training?**

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**If you answered yes to any of these questions, we can help.**

**Contact any one of the following.**

**For regional offices, see the attached list for contact names**

**For headquarters contact:**

Margaret Hawkins  
TA Program Coordinator  
(301) 713-7110 x245  
[margaret.hawkins@arch2.nara.gov](mailto:margaret.hawkins@arch2.nara.gov)

NOTE: Generally Targeted Assistance services are offered at no cost to agencies. If extensive travel or other non-personnel costs are involved, however, the National Archives and Records Administration may request help in defraying expenses if necessary.

## TARGETED ASSISTANCE

Partnerships with Federal Agencies

## National Archives and Records Administration



*You know your office better than anyone else does. Experts at the National Archives and Records Administration know records management. Together, in partnership, we can improve records management in your agency.*

## What is Targeted Assistance?

Targeted Assistance is a new approach to records management. It is a partnership between the National Archives and Records Administration and your agency.

It is a customer driven, problem-solving approach to records management.

The program operates both at Washington, D.C. area headquarters and at our regional facilities

AGENCY PROVIDES: Agency staff time and expertise and coordination among agency local, regional, and national offices

NARA PROVIDES: Expert guidance and assistance, tailored training, expedited review of schedules, and more, at no cost.

HOW THIS PROGRAM WORKS: Each partnership develops a project with a well-defined purpose, tangible products, definite milestones, and a timeframe for completion

NOTE: These partnerships are not staff details or contracts for records management services. Such services may be available on a reimbursable basis through NARA's Records Center Program or other contractors

## What Help is Provided?

*This depends on your needs.*

### We can provide:

- Expedited review of critical schedules
- Tailored records management training
- Inventory form design
- Review of draft schedules
- Help in records disposition/transfer
- Analysis of electronic record keeping needs
- *And much, much more*

### Starting a Partnership

*To start a partnership, send NARA a written request for assistance detailing the scope of the project*

*We suggest you informally discuss the proposed project with your NARA liaison prior to submitting a proposal*

## Partnership

### Examples of Partnerships

#### Need to schedule records?

##### NARA will:

- ❖ Help you customize inventory forms
- ❖ Help you jump start your inventory project
- ❖ Review draft schedules
- ❖ Expedite final schedule review and approval

##### Your agency will:

- ❖ Prepare the inventory
- ❖ Write draft schedules
- ❖ Revise Schedules
- ❖ Submit finalized schedules
- ❖ Work with program offices and NARA to expedite records review and schedule approval

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#### Need training?

##### NARA will:

- ❖ Develop a customized training package
- ❖ Provide expert instructors

##### Your agency will:

- ❖ Advertise the course
- ❖ Guarantee 20 participants per class
- ❖ Copy course packets
- ❖ Provide training room and equipment
- ❖ Use training to produce Targeted Assistance project deliverables